Before you visit

Supervision & behaviour

We want everyone to enjoy their visit to ZSL Whipsnade Zoo. To ensure good supervision of their groups at all times during their visit, one adult is admitted free for every 10 secondary pupils or every 5 primary pupils. It is a condition of the entry costs for school visits. Teachers and accompanying adults must supervise their groups at all times during their visit.

If any group is unsupervised, teachers will be contacted and asked to re-join their group. Please ensure pupils know who will be supervising them during the trip.

Pupils must understand the standard of behaviour expected of them and why these standards must be followed.

These guidelines are downloadable from zsl.org/zsl-whipsnade-zoo/schools/pre-visit-checklist.

First Aid and Emergency

Please alert a member of staff, or call 01582 871334 if you require first aid or call the emergency services.

At the Zoo

Please ensure pupils understand the following before the visit:

- Why they are coming to the Zoo
- What they will be doing when they get there

And if they are taking part in a schools session:

- What the session is about
- Where it is
- When it is

It is a very exciting place to visit and we encourage all students to:

- Take in all the sights by taking their time to walk around the Zoo
- Please do not tap or knock on any of the exhibits
- We carefully feed our animals special diets so please don’t give them anything else
- Please do not chase the free-roaming animals as this will scare the animals

Please note that we will ask schools to leave Whipsnade Zoo if their behaviour threatens the welfare of the animals or the enjoyment of other visitors.

Education sessions

If you have booked an education session for your class, please give enough time to get to the meeting points for your session as a Learning Officer will be waiting for you.

The time slot is reserved specifically for you, it is therefore important to arrive for your session at the given time.

If you are unable to attend the session or are running late, please phone us on 0344 225 1826.

Please be aware that sessions are held in various locations throughout the Zoo. Please refer to your booking confirmation letter to find out where your session is and find it on this map.

Water bottles

Please head to any of our open catering outlets to refill your water bottles

#takeaphotosaveatree

After your visit

• Make sure you visit our website to see what post-visit resources you can use to continue your learning back at school zsl.org/zsl-whipsnade-zoo/education-wrap-ups/practical-days-for-colleges

• We value your comments and feedback so please let us know about your visit by completing our teacher questionnaire at zsl.org/education/schools-feedback

• Email us at whipsnadezoolearning@zsl.org for any other enquiries about the learning programme

ZOO COURSES

Do you know someone interested in learning more about working in a zoo? Courses available from 5 to 17 year olds.

For more information and to book visit zsl.org/education/careers-and-courses

About us

We hope you have had a fun day out – and we’re really glad you came because your ticket has contributed to vital conservation work. We are ZSL (Zoological Society of London) and our vision is a world where wildlife thrives.

Our Zoo highlights

Aquarium & Butterfly House

Dive into the fascinating world of freshwater fish in our new Aquarium.

Daily talks & events

Take a picture of the events boards on site to help you plan your day.

Birds of the World

Duck and dive as hawks, owls and macaws swoop above your head!

Follow us on Twitter:

Visit:
zslwhipsnadezoo

Like us on Facebook:

zsl.org

…so thank you – from us and the animals!
ZSL Whipsnade Zoo is a no-smoking site except in designated areas. Please respect our animals and other visitors by only smoking or vaping in the areas marked by this symbol.

### Learning spaces

Meeting points are indicated on this map:

- **LEARNING HUB**
  - Rainforest Room & Discovery Zone
  - River Room
  - Chimp behaviour study
  - Giraffe behaviour study
  - African animals
  - Conserving tiger food chains
  - Habitat Space
  - Field Study Skills

### Lunch facilities

There are many areas around the Zoo suitable for picnicking. Please note there is no storage facility for packed lunches.

**Covered areas:**
- Wet weather shelters (room for 25-30 students).

  The **Indoor Picnic Area** can hold 35 students and is available to all school groups. Please note this is not bookable.

**Non-covered areas:**
- On dry days, the many lawns around the Zoo provide the perfect place for eating lunch. Not all areas are large enough to accommodate large groups. On busy days, it is therefore advisable to split into small groups for lunch.

**Facilities:**
- First Aid
- Toilets
- Parking
- Covered Picnic Area
- Gift Shop
- Catering outlet