

Overview of COVID-safety measures in place at ZSL London Zoo **Spring Term 2022**

These guidelines will be reviewed regularly in line with any changes to advice around COVID safety. If you have any questions or would like to book a pre-visit consultation with our team ahead of your visit, please email us at learning@zsl.org

Our full Risk Assessment can be found here: www.zsl.org/education/risk-assessment

APPLICABLE TO ALL VISITORS

- Current information is displayed on our [website](#) about our COVID safety measures.
- All visitors aged over 11 must wear masks when inside our retail and catering spaces, indoor exhibits, and primate walkthrough areas. Please bring enough masks with you.
- All visitors aged over 11 will be asked to wear facemasks when entering the zoo unless exempt.
- At ZSL London Zoo our one-way routes will remain marked and recommended to visitors as a great way to see everything, but you will be able to explore your own route if you prefer.
- Handwashing and sanitiser stations are located across the zoo.
- All visitors aged over 11 must wear facemasks, unless exempt, and sanitise their hands prior to entering the goat touch paddock. For the safety of our animals if you are exempt, we ask that you maintain a safe distance from the goats where possible.

SPECIFIC TO EDUCATIONAL GROUPS

- Once you have booked your trip you are entitled to a free preliminary visit to the zoo (one teacher per class). We strongly recommend this so you can familiarise yourself with the zoo. We are also able to offer a pre-visit consultation with you over the phone or via video call. If your group is larger than 90 students, all your students have additional needs, or you have a workshop booked, a pre-visit consultation will be automatically included in your trip, but they are available to any groups upon request.
- All education groups must pre-book & pre-pay. This will minimise congregation at zoo entrance and time spent entering the zoo.
- Educational groups will be greeted at the zoo entrance and proceed into the zoo with staff/volunteer to minimise congregation.
- Students aged 16 or under must always be with a designated adult from your school. Students aged 17-18 do not need to be with an adult at all times, but school staff must be in the zoo and contactable during the trip.

- School groups will be asked to ensure that no student or accompanying adult has tested positive for, or is exhibiting symptoms of, Covid-19, or has been asked to self-isolate.
- If a student becomes unwell during the visit, please inform a member of ZSL staff immediately. The student can be isolated with a designated adult from your group until you have arranged for them to be taken home.

WORKSHOPS: Please bring face masks with you for all adults and students aged over 11, unless exempt

- Any adults and students aged over 11 must wear facemasks for the duration of the workshop, unless exempt.
- ZSL staff and volunteers in the workshops will wear a facemask during activities where it is not possible to remain at a distance from the group. These will be removed when students are seated, if a suitable distance can be maintained, at the discretion of the staff member. Please speak to the Learning Officer leading your workshop if you would prefer them to keep their mask on throughout the workshop.
- Students are required to wash or sanitise their hands before and after the workshop.
- No live animals will be used during workshops until further notice.

Please note, our workshops are held in indoor spaces

LAST UPDATED: 4th January 2022