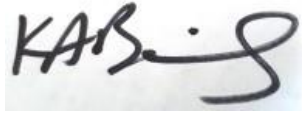


Section A: Assessment summary details			
Work Activity or Workplace assessed:	Educational Groups at ZSL London Zoo		
Directorate:	Zoos & Engagement	Department:	Community & Learning
Person completing risk assessment:	Stephanie Pace	Name of risk assessment reviewer:	Kerry Bailey/Karl Penman
Date assessment created: 22/04/2015	Date assessment reviewed: 04/01/2022	Next review date: 03/01/2023	
i List supporting documents which could include safe operating procedures, insurance policies, dive medicals, training certificates etc. and any other comments	<p>This risk assessment has identified the common hazards for group visits including Covid-19 safety considerations and DfE guidance for educational day trips</p> <p>https://www.gov.uk/government/publications/protective-measures-for-holiday-or-after-school-clubs-and-other-out-of-school-settings-for-children-during-the-coronavirus-covid-19-outbreak/covid-19-actions-for-out-of-school-settings</p> <p>Health and safety on educational visits - GOV.UK (www.gov.uk)</p>		
Authoriser(s):	 Kerry Bailey, Community & Learning Manager	Date signed-off: 07/01/22	
<p>i Data Protection Act: Personal information collected for the purposes of risk assessment will be used to identify those at risk, and those involved in controlling risk, from this or similar activities and to fulfil ZSL's obligations under Health and Safety policy and legislation.</p> <p>Original risk assessments must be kept for a period of 7 years. On completion a hard copy should be printed off and placed in your local/site health and safety folder.</p>			

Section B: Activity Details

ACTIVITIES: What is the task, where, for how long and who will be involved

HAZARDS: How could someone become hurt or made ill?

CONTROLS: How will this be prevented from happening?

Work Activity or Workplace assessed:	ZSL London Zoo	
Who is at risk from this Activity?	<input checked="" type="checkbox"/> ZSL staff <input checked="" type="checkbox"/> ZSL Volunteers/Interns <input checked="" type="checkbox"/> Visitors <input checked="" type="checkbox"/> Contractors <input checked="" type="checkbox"/> Members of the public <input checked="" type="checkbox"/> Other (specify) – Education groups	
Hazards	Control measures	Risk Level
Possibility of Covid-19 being spread between ZSL staff, volunteers, visitors and animals around the Zoo	<p>VISITING THE ZOO – All Visitors including educational groups</p> <ul style="list-style-type: none"> • Current information is displayed on our website about our COVID safety measures. • All visitors aged over 11 must wear masks when inside our retail and catering spaces, indoor exhibits, and primate walkthrough areas. Please bring enough masks with you. • One-way routes will remain marked and recommended to visitors but not compulsory • Handwashing and sanitiser stations are located across the zoo. • All visitors aged over 11 must wear facemasks, unless exempt, and sanitise their hands prior to entering the goat touch paddock. For the safety of our animals if you are exempt, we ask that you maintain a safe distance from the goats where possible • Any adults and students aged over 11 will be asked to wear facemasks when entering the zoo unless exempt <p>VISITING THE ZOO – Specific to Educational Groups</p> <ul style="list-style-type: none"> • Teachers are entitled to a free preliminary visit to the zoo (one teacher per class) to familiarise themselves with the zoo. Pre-visit consultation over the phone or via video call also available upon request. 	LOW

	<ul style="list-style-type: none"> • Education groups pre-book & pre-pay to minimise congregation at zoo entrance and time spent entering the zoo. • Educational groups will be greeted at the zoo entrance and proceed into the zoo with staff/volunteer to minimise congregation. • Students aged 16 or under must always be with a designated adult from your school. Students aged 17-18 do not need to be with an adult at all times, but school staff must be in the zoo and contactable during the trip. • School groups will be asked to ensure that no student or accompanying adult has tested positive for, or is exhibiting symptoms of, Covid-19 or has been asked to self-isolate. • If a student becomes unwell during the visit, school lead should inform a member of ZSL staff immediately. The student can be isolated with a designated adult until the school have arranged for them to be sent home. 	
<p>Possibility of Covid-19 being spread between ZSL staff, volunteers, visitors and animals during a pre-booked education workshop</p>	<ul style="list-style-type: none"> • Education workshops to take place in designated areas. • Any adults and students aged over 11 must wear facemasks for the duration of the workshop, unless exempt. • ZSL staff and volunteers in the workshops will wear a facemask during activities where it is not possible to remain at a distance from the group. These can be removed when students are seated, if a suitable distance can be maintained, at the discretion of the staff member. Please speak to the Learning Officer leading your workshop if you would prefer them to keep their mask on throughout the workshop. • Students and staff are required to wash or sanitise their hands before and after the workshop. • No live animals will be used during workshops until further notice. 	<p>LOW</p>
<p>Risk of disease contraction or accidental injury through contact with animals, animal biofacts and walk-through exhibits</p>	<ul style="list-style-type: none"> • Hand-washing facilities available in or near any areas with walk-through exhibits • Feeding of animals is prohibited and signs displaying this information are in place at enclosures • Walk-through areas are supervised by ZSL staff or volunteers • Any touch tables featuring animal biofacts are supervised by ZSL Volunteers • No live animals used in educational workshops until further notice • Soap dispensers are regularly checked by ZSL staff 	<p>LOW</p>

Injury by animals	<ul style="list-style-type: none"> Warning signs displayed on and around enclosures Safety barriers in place Feeding of animals is prohibited and signs displaying this information are in place at enclosures 	LOW
Anaphylactic shock - Wasp Sting	<ul style="list-style-type: none"> Regular removal of waste from bins around catering and picnic facilities. Trained first aider on site during visitor open hours. First Aid post located at Clock Tower. 	LOW
Crossing the road from the coach park to the Zoo entrance	<ul style="list-style-type: none"> Pedestrian crossing near zoo car park (traffic light system) 	LOW
Deep water - risk of falling in water and drowning	<ul style="list-style-type: none"> Barriers in place between visitors and any deep water Life buoys at Penguin Beach, Lands of the Lions, Pygmy Hippos and Gorilla Kingdom enclosures, and at canal site 	LOW
Electric shock from electric fencing around some enclosures	<ul style="list-style-type: none"> Electric fence warning signs 	MEDIUM/LOW
Emergencies e.g. fire, bomb threat, dangerous animal escape	<ul style="list-style-type: none"> Enclosures are designed to be secure and safe Protocols are in place for emergency situations Trained staff will deal with the emergency situation and advise visitors what to do ZSL Staff and volunteers trained in emergency procedures Emergency drills organised throughout the year in line with the Zoo Licence Act Security on site 24/7 	LOW
Exposure to adverse weather	<ul style="list-style-type: none"> Indoor shelters/areas around site Free drinking water available from restaurant or water fountain at Penguin Beach Wet weather gear and sun cream available in zoo shop 	LOW
Injury from collisions and tripping in the Night Zone (low lighting)	<ul style="list-style-type: none"> Visitors advised to go slowly to adjust eyes Low level lighting Hand rails and signage in place 	LOW
Injury from falling: Railings, fencing, walls, seating, raised garden areas, pillars, trees, posts, rocks and sculptures	<ul style="list-style-type: none"> Safety notice on trees, railings, fence etc. where relevant Trained first aider on site during visitor open hours. First Aid post located at Clock Tower 	LOW

Injury from falling: Swings, climbing frames and bouncy castle in children's play areas	<ul style="list-style-type: none"> • Waterpour Safety Surface BS EN 1176 • Supervision notices displayed • Play equipment is suitable for children ages between 3 and 11 years • Children should be supervised at all time • Trained first aider on site during visitor open hours. First Aid post located at Clock Tower 	<p style="text-align: center;">LOW</p>
Lost child	<ul style="list-style-type: none"> • ZSL staff and volunteers trained in lost child procedures. In the event of a lost child, please find the nearest member of staff/volunteer. • All staff are inducted in the ZSL Safeguarding Policy and Lost Child Procedure • Duty Manager on site during visitor open hours • Security on site 24/7 • ZSL London Zoo has a trained Safeguarding Officer & Deputy Safeguarding Officer • ZSL provides free tickets for supervising adults for schools to support schools to provide adequate supervision of their groups. Teachers are responsible for supervising students at all times whilst in the zoo. 	<p style="text-align: center;">LOW</p>
Risk of injury by animals being walked round the site	<ul style="list-style-type: none"> • Trained zoo keepers leading the animal walks • Animals walked calmly and quietly • Animals trained and constantly monitored by staff • Trained first aider on site during visitor open hours. First Aid post located at Clock Tower 	<p style="text-align: center;">LOW</p>
Zoo vehicles	<ul style="list-style-type: none"> • All staff driving ZSL vehicles on site are aware of speed restrictions and other safety precautions when driving on site 	<p style="text-align: center;">Low</p>

<p style="text-align: center;">What do the risk levels mean?</p>	
<p>Low</p>	<p>A minor injury/minor health effect may occur. Monitoring is required to ensure suitable and sufficient control measures are maintained.</p>
<p>Medium</p>	<p>A significant injury may occur however the injured person would make a full recovery. Any health effects would be temporary. The effectiveness of control measures must be considered and implemented.</p>
<p>High</p>	<p>A fatality, serious injury or a permanent health condition where a full recovery is not expected may occur. Work should be halted and access restricted until control measures have been implemented.</p>