

ZSL | LONDON ZOO

SCHOOL LUNCHES AT ZSL LONDON ZOO

We have a number of options for your school groups to enjoy their lunches at ZSL London Zoo.

If you would like your students to bring their own lunches, there are a number of outdoor and under cover spaces you can use to picnic.

You could even book our schools lunchroom (Option 1 below) to have an indoor space to use to have lunch, supported by our Schools Lunchroom Supervisor. If you would like to book a packed school lunch for your students, you have the option to do this, and have the lunches ready and waiting for you at the schools lunchroom at your booked time.

Alternatively, you might like to simply book packed school lunches for your group (Option 2 below) and pick them up to eat where you like in the Zoo. This has a different but easily accessible pick up point in the centre of the zoo.

Pre-ordered school lunch information:

Please read the full terms and conditions regarding school lunches here: <http://www.zsl.org/terms-and-conditions/education-terms-and-conditions>



Left: Meat option lunch



Right: Vegetarian option lunch

Our bookable school lunches are £3.95 each and include:

- A sandwich (cheese or ham)
- A jelly (vegetarian without gelatine)
- A juice (orange or apple)
- A packet of crisps ('Pom Bears') which are gluten free

If anyone in your group has special dietary requirements please let our Supporter Services team know and we will do our best to accommodate them but they may be required to bring their own lunches.

Option 1 – If you have the schools lunchroom booked (point 1 on your teacher's planner)

- **Please ensure your group all arrive promptly**, at your booked time slot, and together as a class. Try and have a bathroom break before you arrive

- **Please wait at the top of the stairs outside the Education Centre** for the Schools Lunchroom Supervisor to show you to your allocated room
- **IF you have pre-ordered school lunches booked**, please let the Schools Lunchroom Supervisor know on arrival at the lunchroom so this can be distributed to you
- **Please enter the lunchroom allocated to you and ask the children to sit down**, the Schools Lunchroom Supervisor will bring the lunches to you to be handed out
- The lunches will be clearly marked or in different coloured bags depending on the contents
- You have **30 mins** allocated to your group, please leave promptly after this time as another school may be waiting
- Please make sure all rubbish is put into the bins afterwards and the room left tidy

Option 2 – If you do not have the lunchroom booked

- If you have the school lunchroom booked, your lunches will be waiting for you in the lunchroom – **no need to pick them up**
- Otherwise, please collect your lunches from The Beach Hut, near the entrance to Penguin Beach (**marked with a red sandwich sign on your teacher's planner**), only between the times of **11am – 12pm**
- Please have your **letter of confirmation** available
- **One member of staff** in your group must collect the lunches as the collection area will be very busy
- The lunches will be given out on a tray with each lunch bag clearly marked, depending on the contents
- **Please check your order is correct** before leaving collection area
- **Please make sure trays are taken back** to the collection point when they are finished with
- Please make sure all rubbish is put into the nearest bin and the area left tidy when you leave

Please note:

- Packed school lunch bookings **must be made and paid for in full (credit card only) at the time of booking** through the Supporter Services team. Education lunch bookings **must be made at least three days in advance** to allow time for product to be ordered and prepared. No education lunches bookings will be taken within three days of a school's date of visit
- **The pick-up point for pre-ordered lunches cannot be changed on the day**
- **No refunds or changes to bookings for pre-ordered lunches will be given.** This includes schools wanting to amend their existing paid education lunches booking or who bring less students on the day of their visit
- **We cannot control exposure that an individual with allergies will have to foods such as nuts etc.** If a student has severe allergies, the teacher will need to make alternative arrangements for their lunch space