Hello!

Thank you for booking our purpose built schools lunchroom. This space will allow your group to relax together in a staffed indoor space during your visit to ZSL London Zoo.

A little information for you to consider about this great schools space:

1. Each bookable lunchroom time slot is for **30 minute slots** at:
   - 11:00-11:30
   - 11:45-12:15
   - 12:30-13:00
   - 13:15-13:45

2. It is important to **be on time for the allocated time slot**, as we have to be strict with timings. Please tell **all adults in your group** that you have the lunchroom booked.

3. This area will be **staffed** by the Schools Lunchroom Supervisor. The Schools Lunchroom Supervisor will be there to allocate your group their spot **so please wait at the top of the stairs outside the Education Building** (point 1 on your teacher day planner). If you press the buzzer to the Education Building you can let us know you are here and the Schools Lunchroom Supervisor will meet you to show you where you are seated.

4. **There is ramp access** down to the space, please let the Lunchroom supervisor know if you need to access it.

5. **Do you have a booked school session?** If you do, please consider the following....
   - It will take **15 mins** to walk from the **Activity Den** (point 3 on your teacher day planner) to the lunchroom
   - It will take **10 mins** to walk from the **Rainforest Clore** (point 2 on your teacher day planner) to the lunchroom
   - The lunch room is downstairs in the same building as the **Living Room, Zoo Lab, Livingstone Lecture Theatre and Darwin Lecture Theatre** (point 1 on your teacher day planner)

6. This space will potentially be used by other groups and we cannot control exposure that an individual with allergies will have to foods such as nuts etc. If a student has severe allergies, the teacher will need to make alternative arrangements for their lunch space

7. The toilets are in a separate building to the lunchroom – it’s good to **get your groups to go to the bathroom beforehand**

8. **There are hand-washing facilities** outside the lunchroom

9. We would appreciate teachers and students **leaving the area as tidy as possible** after their lunch slot, so please help us clean up

We really hope you enjoy your visit.

Kind regards,

The Discovery & Learning team

ZSL London Zoo