First Aid and Emergency

Please alert a member of staff, or call 07974 186812, if you require first aid or call the emergency services.

We want everyone to enjoy their visit to ZSL Whipsnade Zoo. To ensure good supervision of their groups at all times during their visit, one adult is admitted free for every 10 secondary pupils or every 6 primary pupils. It is a condition of the entry costs for school visits, Teachers and accompanying adults must supervise their groups at all times during their visit.

If any group is un supervised, teachers will be contacted and asked to re-join their group. Please ensure pupils know who will be supervising them during the trip.

Pupils must understand the standard of behaviour expected of them and why these standards must be followed.

These guidelines are downloadable from zsl.org/zsl-whipsnade-zoo/schools/pre-visit-checklist.

After your visit

- Make sure you visit our website to see what post-visit resources you can use to continue your learning back at school zsl.org/zsl-whipsnade-zoo/online-resources
- We value your comments and feedback so please let us know about your visit by completing our teacher questionnaire at zsl.org/education/schools/feedback
- Keep up to date with our learning news and events by signing up at zsl.org/whipsnade/education/news
- Email us at schools@zsl.org for any other enquiries about the learning programme
- Interested in practical learning courses at the Zoo? Find our more at zsl.org/zsl-whipsnade-zoo/education-sessions/practical-days-for-colleges
- Bring the Zoo into your school with ZSL in your Classroom. Find out more at zsl.org/education-sessions/zsl-in-your-classroom

Supervision & behaviour

It is a very exciting place to visit and we encourage all students to:

- Take in all the sights by taking their time to walk around the Zoo
- Please do not tap or knock on any of the exhibits
- We carefully feed our animals special diets so please don’t give them anything else
- Please do not chase the free-roaming animals as this will scare the animals

Please ensure pupils understand the following before the visit:

- Why they are coming to the Zoo
- What they will be doing when they get here
- Where it is
- When it is

And if they are taking part in a schools session:

- What the session is about
- Where it is
- When it is

Please note that we will ask schools to leave Whipsnade Zoo if their behaviour threatens the welfare of the animals or the enjoyment of other visitors.

Zoo courses

Do you know someone interested in learning more about working in a zoo? Courses available from 5 to 17 year olds.

For more information and to book visit zsl.org/education/careers-and-courses

Our Zoo highlights

If you have booked an education session for your class, please give enough time to get to the meeting points for your session as a Learning Officer will be waiting for you.

The time slot is reserved specifically for you, it is therefore important to arrive for your session at the given time.

If you are unable to attend the session or are running late, please phone us on 0344 225 1826.

Education sessions

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About us

We hope you have had a fun day out – and we’re really glad you came because your ticket has contributed to vital conservation work. We are ZSL (Zoological Society of London) and our vision is a world where wildlife thrives.

We work to inspire, inform and empower people to stop wild animals going extinct

... so thank you – from us and the animals!

Recycle me please!

I’m printed with vegetable inks on 100% recycled paper. So keep the good work going, and drop me into a recycling bin please.

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ZSL Whipsnade Zoo is a no smoking site except in designated areas. Please respect our animals and other visitors by only smoking or vaping in the areas marked by this symbol.

**Learning spaces**

Meeting points are indicated on this map:

- **LEARNING HUB**
- **Rainforest Room**
- **River Room & Discovery Zone**
- **Chimp behaviour study**
- **Giraffe behaviour study**
- **African Hunting Dogs**
- **African animals**
- **Conserving tiger food chains**
- **Habitat Space**
- **Field Study Skills**

**Lunch facilities**

There are many areas around the Zoo suitable for picnicking. Please note there is no storage facility for packed lunches.

- **Covered areas:**
  - Wet weather shelters (room for 25-30 students).
  - The Indoor Picnic Area can hold 35 students and is available to all school groups. Please note this is not bookable.

- **Non-covered areas:**
  - On dry days, the many lawns around the Zoo provide the perfect place for eating lunch. Not all areas are large enough to accommodate large groups. On busy days, it is therefore advisable to split into small groups for lunch.

- First Aid
- Toilets
- Parking
- Indoor Picnic Area
- Gift Shop
- Catering outlet